



Community Initiative North East Fife

Superfast Broadband

Dear Resident,

We are writing to you for your assistance in gathering information that will enable the rollout of Superfast Broadband across North East Fife. BT have been contracted to provide Superfast Broadband to 95% of Scotland however we anticipate that many areas of North East Fife will miss out. By completing and returning the attached questionnaire, the information gathered will enable us to seek alternative solutions for the provision of superfast broadband in North East Fife.

Community Initiative North East Fife are piloting a project to make sure that areas not covered by the BT rollout are not forgotten about and will receive superfast broadband on par with the Rest of Scotland.

By working with partners such as Fife Voluntary Action and Community Broadband Scotland, we will look into broadband solutions which prevent a digital divide being created in rural areas that will not be covered by the BT rollout.

There may be funding available to assist with the project but firstly we need to assess the area to determine if there is a need for the residents of North East Fife to be able to access improved speeds. If you could complete the form on the other side of this letter in order to assist us in assessing the needs of North East Fife.

Should you wish to look into these matters further yourself, information can be found on www.communitybroadbandscotland.org and www.digitalscotland.org

If you have any questions please do not hesitate to get in contact by phone or email by:

kyle@fifevoluntaryaction.org.uk

01334 645080

1. Are you able to use the internet at this address? Yes / No
If unable to access broadband please proceed to Q9
2. How many people use the internet at the address?
3. Which internet service provider do you use? (ie BT, Virgin, Sky, etc.)
4. How much do you currently pay for your broadband each month?
5. How much is your monthly download limit? (if known)
6. How would you describe your current broadband connection
Poor Satisfactory Excellent
7. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed	Upload speed
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8. Would you be interested in accessing a faster broadband network Yes / No
 - 8.1. If Yes, how much would you pay per month for a fast broadband connection?

£10-£19	£20-£29	£30-£39	£40-£49	£50+
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 - 8.2. Would you use this broadband for home and/or business use?

Home use%	Business use%
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9. Would you be willing to become involved or support a local community organisation seeking to deliver a high-speed broadband service?

 Interested in getting involved in my local area

 May consider offering sponsorship or other support
10. If you have any other comments related to your Internet service please tell us below:

11. Please provide your contact details. These will only be used in relation to the provision of broadband services in your area and will not be disclosed to third parties without your consent.

Name

Address

Village

Postcode

Phone

Email

Thank you for taking part in this survey, for more information relating to Community Broadband visit www.communitybroadbandscotland.org

Please return completed questionnaires to: